

Curriculum Vitae

PERSONAL DETAILS

Name: Sascha Bobrink

Megreladze 8

0177 Tbilisi

Georgia

Date of Birth: 22nd of December 1979

Nationality: German

Mobile Phone: +995599122154

Whats app and Telegram

Sex: Male

Development Training

August 1995 - July 1998

Lifeguard Assistant/Specialist in Swimming Pools in the city Nienburg Weser

WORK EXPERIENCE

Freelancer in Translation from English language into German language since July 2016

October 2014 to June 2015

Customer Service Representative (call center) at IBM Bulgaria with English and German language.

In and outbound calls, email handling regarding Soft and Hardware Ticket issues for Dach Region(Germany, Austria, Switzerland)

June 2011 - December 2011

Call Centre Agent Customer Service

Icon Communication Services s.r.o. Prague, Czech Republic

(temporary contract)

- Taking Inbound Calls (20 to 50 calls a day)
- Entering data from new Customers into our System

November 2009 - April 2013

Self Employment in Promotion, Merchandising, Sampling,

- Beer Degustation for Radeberger
- Spanish Food Degustation for Sabor Espagnol
- Food/Breakfast Degustation for the Swedish Bread Company Wasa
- International Guest Registration at Mercedes Benz Congress, Davos, Switzerland

April 2007 - April 2009

Insurance Agent at Zurich Customer Centre GmbH,
Frankfurt am Main

- Processing orders of insurance contracts
- Controlling insurance contracts
- Answering questions from Customers by email and phone

March 2006 - December 2006

Call Centre Agent - Optidial GmbH,
Muenster /Northrhine Westphalia

Termination for economic reasons by the Employer

- Making Outbound Calls (50 to 90 calls a day)
- Make Appointments for my Collegues, who work outside as Sales Representatives

June 2004 - May 2005

Telephone Sales for fresh/Frozen foods
in North West Germany
Frischdienst Versmold Union Ltd

(end of economic reasons on
part of the employer)

- Taking Outbound and Inbound Calls

- Selling Food Products via phone
- Create New Product Offers and Prices for my Customers

April 2004 - June 2004

Phone Sales for Hygiene products to large consumers

(Hospitals,Hotels,Doctors)

Termination from my side, as the Company was going bankrupt.

- Taking Outbound and Inbound Calls
- Selling hygiene Products
- Create new Product offers and Prices for my Customers

August 2002 - April 2004

Call Centre Agent @friends Bielefeld GmbH & Co.Kg

- Taking Inbound and making Outbound Calls (about 40 to 90 calls a day)
- Selling different products via phone (Magazines, MS Office licenses...)

August 1998 - July 2001

Lifeguard Assistant in Public Swimming Pools Bielefeld pools and leisure Facilities GmbH & Co.Kg

- Cleaning the Swimming Pools
- Take care about the swimming guests
- Take care about the Technical Area

SCHOOL EDUCATION

August 2006 - January 2007

Evening High School Muenster Westphalia,Germany (termination in relation to Economic reasons due to the Insolvency of the employer)

August 1992 - June 1995

Primary School Rehden Germany

August 1990 - June 1992

Orientation School Wagenfeld Germany

August 1986 - July 1990

Primary School Wagenfeld Germany

DEVELOPMENT TRAININGS DURING THE CAREER

SGD Darmstadt, Long Distance School

Psychology Study

May 2012- December 2012

NLP Seminar in Sale at friends Gmbh und Co.Kg in the own Company Academy Proprietary

Academy Certificate 03/22/2003

Seminar/Training Provocation and humour for sale @friends GmbH & Co.Kg In-house

academy with certificate 23/11/2002

Training for consultants with red and white wine as a Wine taster for the company "Hol ab"

with a certificate 20/11/2009

01.02.2002-05.06.2002

Training in business and office communication

Daa Stadthagen

PERSONAL SKILLS

Native Language:

German

General Skills

Teampayer- open minded to all other Nationality's

good Communication Skills

quick-wittedness

Other Languages:

1. English

2. Luxembourgish

Understanding Speaking Writing

1. B2 B2 B2

2. B2 -- B1

Organization and Management Skills

Strong organizational skills and good Time Management