



Certificate of Achievement

Andrey Kuznetsov

has successfully passed the course

Negotiation and Conflict Resolution

by

MGSM

MACQUARIE GRADUATE
SCHOOL OF MANAGEMENT

October 6th, 2015



Note: Open2Study subjects are not equivalent to accredited tertiary or higher education subjects. Completion of this subject does not confer credit or advanced standing towards any subject, course or qualification. This certificate cannot be used to affirm that the student was enrolled or studying directly with any educational institution delivering a subject through Open2Study.

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Final score: 60 %

Completed assessments

| Module | Score |
|---|-------|
| Thinking Like a Negotiator | 70% |
| The Five Phases of a Negotiation | 50% |
| Conflict Resolution – Theory and Practice | 80% |
| Communication Skills | 40% |

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